

Policies & Hours

**Colorado Costume
Castle**
12425 WCR 64 1/2
Greeley, CO 80631
970-576-8970



Borrow Policy: If you are a couple and borrow two costumes, donations for each costume is expected. A couple is not considered one borrow. Even if borrowed and not used, a donation is expected for time it was not available to other customers. If you use it for two events during one borrow period, it is considered borrowed twice.

Averages for figuring donations is available at time of borrowing or on the website. Do not launder or dry clean garments. If dry cleaning is required, the amount to add to the borrow donation is on the website.

Return Policy: Please return promptly. Please call or text if you cannot return costumes on time and we will work with you. There may be someone waiting for the costume you have borrowed. If you keep it longer than the agreed upon return date, please call and please consider extra compensation for keeping longer.

Bottom Line: I believe in helping people out, but being taken advantage of destroys "trust."

**Directions - go to the
Location/Directions Tab
on the Home Page**

August

By appointment only! Monday day/evening & Sunday afternoon/evening.

September & October

Call 970-576-8970 for walk-in days and times. Days and hours vary during these two months—dependent on coordinating college student schedules. **This is the only months no appointments are necessary and the "castle" will be open only specific days and times. Coming during non-open hours, customers will be turned away. Call, then plan ahead!** We cannot and will not be able to accommodate the last minute **"I need it tonight"** customer. Must have costume chosen and ready to leave by closing time.

November thru July

By appointment only! Weekday, weekend or evening appointments available. No appointments Sunday morning, Monday or Thursday evenings (church commitments receive priority)

Holiday Policies:

Halloween: Costumes used for Halloween and torn will require full replacement at customers expense. Halloween costumes may be borrowed for Halloween must be returned by November 7th.

Santa, Mrs. Claus, Santa Helpers, Easter Bunny, Leprechauns: These costumes go in an out during their respective holidays. Reserve early. Pick-up and return times will require a quick turn around and **"absolute adherence to those times"** must be observed or another event or child will be left without a costume available.

School Wax Museums, Character Presentations & Theatre

Productions: There is a small collection of elementary age costumes. If middle school can fit into small adult there is a good variety of choices. Please identify character to be portrayed when scheduling. I work with theatre coaches on cast costuming and expect coaches to supply descriptions with photo examples, if possible. Coaches should plan a visit prior to productions so they are familiar with what I can or cannot supply. I do not assume the coaches "costuming responsibility." I work with and support the coaches—not do their job. My first priority will to make it "awesome for the child while providing less stress for parents." For theater productions, it is up to the school as to whether the school or the parents provide donations for borrowing. Credit for costuming in theatrical productions in the program is appreciated, but list website and Greeley, Colorado only.